
Mattress Fundraiser – Frequently Asked Questions

Mattresses

What type of mattresses do they carry? We will have 30 different styles on display, pillow-top, orthopedic, individually pocketed coils, latex, memory foam, even gel matrix mattresses!

What sizes are available? All of our beds are available in any size that is needed, Twin, Twin XL, Full, Full XL, Queen, Camp Queen (for RVs and trailers) King, Cal-King, and can even get some in custom sizes.

What name brands do they carry? We work with many of the top mattresses manufacturers across the nation. Locally we carry a large selection of Simmons Beauty Sleep, and Beauty Rest mattresses, as well as a couple of lines from Englander & Wellsville!

Are these mattresses used or last year's models? All mattresses are brand new, ordered direct from the manufacturers immediately following the sale and are then custom made by the manufacturers for our customers.

Do the mattresses have warranties like I'd get from a store? All mattresses come with a full non-prorated manufacturer's warranty, just like you'd get from a retail store. Warranty length depends on the quality of each mattress but range from 7 to 25 years. Additionally, we offer a comfort guarantee like most retail stores.

How do the prices compare to retail? Our prices are considerably less than standard retail. We do not have retail overhead and pass that savings on to our customers. Prices range from \$259 for a basic twin set and go up to \$2700 for a top of the line Simmons Platinum mattress that retails elsewhere for over \$4500, with a couple of specialty mattresses that are a bit more expensive.

Box Springs

Do mattresses come with matching box springs? Mattresses are available as a set or can be ordered without a box spring.

What if I don't need a box spring? No problem, we can order just the mattress.

I only need a box spring; can I get one? Yes, we sell box springs by themselves at cost but these do not go towards the one-day mattress total for the day that the group is working towards.

Accessories

Do frames come with the mattresses? Frames do not come as part of the order but are available at an additional cost.

What kind of frames do they carry? We sell standard universal "Hollywood" frames, platform frames, and adjustable bed frames too.

I don't need a mattress; do they sell anything else? Yes, we sell luxury pillows, frames, sheets, mattress protectors, and adjustable bed frames. All purchases support the group.

I want to support but don't need a mattress, if I buy a pillow will the group earn money on my purchase? Yes, the group makes money on each and every purchase.

Delivery

Do I need to pick up the mattress the day of the sale? No, we order mattresses direct from the manufacturer(s) the day after the sale. They then make the mattresses and get them to the customer about 2 weeks.

What if I need a mattress the day of the sale? Can I receive one that day? We do sell floor models as needed, so it's possible that we'll have what you need that day and do often have a couple of mattresses in stock for immediate pick up or delivery.

Is delivery included in the price of the mattress? YES! Delivery and setup of your new mattress is FREE!

Will the delivery company take away my old mattress? YES! We will remove the old mattress and boxspring(s) for FREE!

How long does it take to get my new mattress? Mattresses are ordered direct from the manufacturer(s) the day after the sale. They then make the beds and get them to us in about 2 weeks. Customers will leave the event with a pre-scheduled delivery date so they'll know when to expect delivery.

Payment

Do I have to pay in cash? We accept all forms of payment, cash, check, and all credit cards. We also have an interest free layaway option, as well a no credit needed financing option that is interest free if paid within the first 90 days.

Do they accept checks? Yes.

What credit cards do they accept? We accept all major credit cards – Visa, Master Card, Discover, and American Express.

What if I need a mattress but don't have good credit? Consider one of our no credit needed financing options. We have partnered with Progressive Leasing, the same financing company used by Mattress Firm and most other traditional mattress stores. Progressive offers a no credit needed financing option that is interest free as long as it is paid off in 90 days. This option will allow you to purchase the mattress you need, get it right away, and then pay it off over the next 3 months without paying additional interest charges.

Need Additional Help?

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